

BMS4115 Building a High Performance Team

PURPOSE:	To provide participants with the tools and techniques to build and sustain high performance teams. During the training, managers and supervisors will focus on the opportunities and actions that will enhance team productivity and performance. This course examines models of team development, team roles, types of teams, and stages of team development. It also explains how to overcome the obstacles of training teams to be high performing teams.
LEARNING OUTCOMES:	Upon completion of this course, participants will be able to: <ul style="list-style-type: none">• Define team and team building characteristics to develop a high performing team• Identify the stages and roles in team development to increase ability to develop and sustain a high performing team• Understand concerns with group/team development and develop leadership strategies to overcome the concerns• Develop plans and programs to create, to maintain and to reward high performing teams
CONTENT:	This course instructs the participants in the following areas: <ul style="list-style-type: none">• Define the team approach• Identify the four types of teams• Discuss the differences between groups and teams• Define team building• Discuss the stages, roles, and characteristics in team development• Explain the causes of team deterioration• Creating a meaningful workplace• Develop programs/systems/plans to ensure that the team is highly skilled
METHODS:	Self-evaluation activities, group discussion, and individual action planning
LENGTH:	7 Hours/1 session
AUDIENCE:	Managers and supervisors
PREREQUISITES:	None
CEU CREDITS	.7 CEU Credits